



Feedback Form on Court Administration and Legal Process

Introduction

- (1) Bar Council will be meeting regularly with the Judiciary to resolve problems encountered by Members when dealing with the courts.
- (2) Bar Council seeks the cooperation of Members to provide feedback to Bar Council in respect of dealings with the court, judicial officers and the administration of court.
- (3) Members' comments and views will assist Bar Council in improving court administration and legal process.
- (4) All comments and views shall be treated in the strictest confidence and no information about the complainant/commentator will be released without prior consent.
- (5) Thank you for your time and cooperation.

General Information

Name: _____

Name of Firm: _____

Tel No: _____ Email Add: _____

Please tick (✓) in the appropriate box and explain where applicable.

- (1) Have you experienced problems in the functioning of the court system?

Yes No

(If yes, please proceed to question 2, if no, please proceed to question 5)

- (2) Please indicate at which division of the courts you encountered such problems.

Magistrates Court (Criminal)	<input type="checkbox"/>	Sessions Court (Criminal)	<input type="checkbox"/>
Magistrates Court (Civil)	<input type="checkbox"/>	Sessions Court (Civil)	<input type="checkbox"/>
High Court Criminal Division	<input type="checkbox"/>	High Court Civil Division	<input type="checkbox"/>
High Court Commercial Division	<input type="checkbox"/>	New Commercial Court Division (NCC)	<input type="checkbox"/>
New Civil Court Division (NCvC)	<input type="checkbox"/>	High Court Winding Up and Bankruptcy Division	<input type="checkbox"/>
High Court Family Division	<input type="checkbox"/>	High Court Appellate & Special Powers Division	<input type="checkbox"/>
Court of Appeal	<input type="checkbox"/>	Federal Court	<input type="checkbox"/>

(3) The difficulties and problems experienced.

Court continuing hearing after 5:00 pm without consent of counsel	<input type="checkbox"/>	Refusal to grant adjournment on grounds of illness or emergency	<input type="checkbox"/>
Hearing date brought forward without consent of counsel	<input type="checkbox"/>	Counsel asked to close case when subpoenaed witness failed to attend	<input type="checkbox"/>
Not allowing counsel to make oral submissions in clarification (when written submissions filed)	<input type="checkbox"/>	Case struck out before the end of the court hearing or mention or case management list for the day	<input type="checkbox"/>
Hearing date rescheduled to a another date without taking into account availability of counsel	<input type="checkbox"/>	Hearing being rushed (counsel forced to close case, refusing to hear evidence of witness, rushing through evidence taking process, etc)	<input type="checkbox"/>

Any other difficulties or problem encountered (please state).

(4) Details of the complaint (enclose separate sheet, if necessary)

Suit/Case Number: _____

Hearing/Mention Date: _____

Name of Judge/Judicial Officer: _____

Name of Counsel: _____

Name of Parties: _____

Others: _____

(5) Suggestion(s) to resolve the problems and/or measures to improve the administration and conduct of cases in the court system.

If you have any further comments and wish to attach any documents, you may do so together with this feedback form.

Thank you.

*Please return this feedback form to Bar Council
by fax at 03-2032 2043 or by email at nikwaheeda@malaysianbar.org.my or
ambran@malaysianbar.org.my.*